



tessa needham

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I am a qualified researcher and performance practitioner, with a PhD in Performing Arts. Also, I have experience and skills in technology, and I have worked on various types of film, TV and theatre productions.

Experience

Creative, Apple Retail

2009-present

Training One to One program members on Apple products (software, computers, iPods, iPhones, Apple TVs, Time Capsules etc) in one-hour individual sessions, delivering group workshops on using Apple software, training the store team on software, especially features of new software updates, scheduling the Creative team's shifts, liaising with management and other team members to improve store operations and staff training.

Specialist, Apple Retail

2008-2009

Consulting with Apple Store customers to find technology solutions to fit their needs and lifestyle, including demonstrating and guiding customers in using hardware and software.

Broadcast Server Operator, Foxtel

2008-2008

Quality checking of long-form digital beta tapes, ingesting tapes to server, managing server content against program schedules, liaising with different channels to secure content, liaising with presentation staff to check all content is available to air, quality assurance and problem solving for video and audio issues.

Research Project Officer, University of Western Sydney

2006-2008

Design of promotional material, finance, seminars and public events development and management, public speaking, technical support, research using Internet, databases and archives, development and administration of website as a hub for research projects.

Education

University of Western Sydney, NSW - PhD, Performing Arts

2008

University of Western Sydney, NSW - B Performance, Theory & Practice (Honours), Theatremaking

2003

University of Western Sydney, NSW - B Arts (Theatre Theory and Practice) with Distinction

2002

Skills

- Digital still and video camera operation, mp3 player operation, scanning, creating CDs and DVDs, using data projectors and theatrical lighting and sound systems.
- Computer programs/packages: Mac, Windows and Linux operating systems; Adobe Photoshop, Illustrator, InDesign, Acrobat; Final Cut Pro; Motion; iMovie & iDVD; Internet & Mail (Safari, Firefox, Internet Explorer, Outlook, Apple Mail); website design & basic HTML; Quark XPress; Microsoft Word, Excel & Powerpoint; EndNote; Keynote, Pages & Numbers.
- Certificates in: Final Cut Pro 6, Level 1, Responsible Service of Alcohol, Responsible Conduct of Gambling, Conduct a Keno Game and Coffee Preparation & Presentation (Barista course).

Interests

I have a strongly visual mind, and a creative aesthetic. I love creating performance, whether it be theatre or film, and designing videos, playing with graphics and using photographs and video to create multimedia art. I am often the go-to person for people who have technical issues with their computers, video and digital cameras and other equipment, and I delight in being able to assist them with their problem. I also love playing games on my Nintendo DS and Wii, watching films from my extensive DVD collection, playing piano, guitar, saxophone and singing, and jogging in the park across the road. I adore travelling, and have seen many places in North America, Europe, Africa and Asia.